

Guidelines/Procedures for the Application of Recycling and Waste Discretionary Fees and Charges

Waste Collection Scheme

1. Dover District Council provides kerbside collection services for dry-recyclables, kitchen waste, and residual waste and to subscribers only for garden waste.
2. The collection of waste and recyclable materials, their frequency, segregation and the containers used for collection are undertaken in accordance with the provisions of the Environmental Protection Act 1990: Sections 45 and 46.
3. In order to be collected by Dover District Council, all wheeled bins and other containers used must comply with the Council's specifications, dimensions, and colour. Fully compliant wheeled bins will be supplied by the Council upon request and receipt of payment.
4. Containers provided on request by the Council include;
 - Mixed Recyclables (Glass/ Cans/ Plastic etc)
 - Blue lidded wheeled bin (Various sizes)
 - 55 litre blue box
 - Paper/ Card
 - 55 litre black box
 - 180ltr grey wheeled bin (on request)
 - Food Waste
 - 23 litre Kerbside caddy
 - 7 litre kitchen caddy
 - Residual Waste
 - Grey wheeled bin (Various sizes)
5. All containers supplied remain the property of Dover District Council and should remain with the property to which they were issued and not be removed when residents move house.

Replacement of Containers

6. The Council will charge for the replacement of all containers, other than refuse and recycling containers lost or damaged in the circumstances described in 7. Charges will be in accordance with the fees and charges schedule.
7. Refuse and recycling containers of the size 240ltrs, 180ltrs, 55ltrs or 23ltr, which are in the ownership of the Council and are designed to be placed at the kerbside, as part of the recycling collection service and which can be shown to be either damaged or lost as a result of

collection operations will be replaced by the Council at no charge to the occupier.

Landlords and Management Agents

8. Dover District Council will hold developers, landlords and managing agents, (as appropriate) responsible for the management and/or sale or letting of properties, to be responsible either directly or through a tenancy agreement, for the provision of containers for recycling and waste and to be charged in accordance with the fees and charges schedule.
9. Where a recycling or refuse container from a shared / multi occupied / communal site is lost or damaged, it will be the responsibility of the developer, landlord or managing agents (as appropriate) responsibility to arrange the replacement.

Other

10. Where customers are requesting the provision of a container for storage purposes only, containers will be supplied subject to payment of the requisite charge in accordance with the fees and charges schedule.
11. Dover District Council's Waste Services Manager shall have authority to waive some of these charges in certain limited circumstances where it may be in the Authority's interests to do so. The cost of such waivers shall remain within budget, and shall take place within a framework established following consultation with the Cabinet Member for the Environment. The framework shall be communicated to customer contact staff through appropriate briefings.